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FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2024

B.B.A.

B.B.A. 5B 10—HUMAN RESOURCE MANAGEMENT SPECIALIZATION—I—HUMAN RESOURCE PLANNING AND DEVELOPMENT

(2019 Admission onwards)

Time: Two Hours and a Half

Maximum: 80 Marks

Part A

Answer all questions.

- 1. What is HRD climate?
- 2. What is QWL?
- 3. What do you mean by career anchors?
- 4. What is management development programme?
- 5. What is man power planning?
- 6. What do you mean by job analysis?
- 7. What is career planning?
- 8. What is support cost?
- 9. What is communication?
- 10. What is HRP process?
- 11. What is human resource audit?
- 12. What is job design?
- 13. Define talent management.

Turn over

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- 14. What do you mean by Position Analysis questionnaire?
- 15. What do you mean by human resources accounting.

 $(15 \times 2 = 30, Maximum ceiling 25 marks)$

Part B

Answer all questions.

- 16. Difference between HRD and HRM.
- 17. Explain the criteria required for Quality of Work Life.
- 18. Discuss about the process of talent management.
- 19. Explain the advantages of human resources accounting.
- 20. Explain the steps in career planning process.
- 21. Discuss the factors affecting manpower planning.
- 22. Explain the process of management organizational change.
- 23. Briefly explain the uses of job analysis.

 $(8 \times 5 = 40, Maximum ceiling 35 marks)$

Part C

Answer any two questions.

- 24. Explain the methods for valuation of human resources.
- 25. Briefly explain the process of human resource planning.
- 26. Discuss the methods of data collection of job analysis.
- 27. What do you mean by Human Resource cost? Explain the different types of human resource cost in an organization.

 $(2 \times 10 = 20 \text{ marks})$